



## **OPTIMAL PREDICTION OF QUEUE LENGTHS IN THE STATIONARY SINGLE SERVER QUEUE WITH RENEGING**

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### **ABSTRACT**

We present optimal mean square predictors for queue Lengths in the stationary single server queues with renegeing which is based on a queue length measurement. The conditional expectation predictors are observed for a number in the queue with a previous number in the queue as the basis for the prediction.

### **INTRODUCTION**

In this paper we describe optimal mean square predictors for queue lengths in the stationary single server queues with renegeing. The analysis extends the previous work, and gives a queue length predictor which is quite different, in that it drops some terms that are included in the paper of Pagurek et al. (1988). Many authors have interesting studies on prediction of queues specially for single server queueing systems. Stanford et al. (1983) presented the optimal prediction of times and queue lengths in the GI/M/1 queue. Pagurek et al. (1988) has also studied the optimal prediction of times and queue lengths in the M/G/1 queue. The fundamental difference between GI/M/1 and M/G/1 queues are that the imbedded Markov Chain is the sequence of queue lengths observed at departure instants rather than arrival instants and the queue length left behind by a departing customer is also the number of arrival during its system time. Woodside et al. (1984) analysed the optimal prediction of queue lengths and delays in GI/M/m multiserver queues.

We propose the optimal mean square prediction for future queue lengths in the stationary single server queues with renegeing for several variables which is based on a queue length

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measurement. Specially, the conditional expectation predictors have been observed for a number in the queue with a previous number in the queue as the basis for the prediction. Such types of problems can be seen in the managing queueing system such as multiprocessing computers and data communications networks, adaptive routing and in overload of switching computers and industrial job shop systems.

**FORMULATION OF THE PROBLEM AND MATHEMATICAL MODELLING:**

This work is concerned with the stationary M/G/1 single server queues with renegeing with arrival rate  $\lambda$  and service rate  $\mu$  for each server. The mean arrival rate where there are  $n$  customers in the system is  $\lambda_n$  and service time distribution function for a customer is  $F_x(t)$ , traffic intensity  $\rho = \frac{\lambda}{n \mu}$ , the  $n^{\text{th}}$  customer (denoted by  $C_n$ ) leaves behind him  $D_n$  customers when he departs from the queue and has service time  $X_n$ . The expectation and variance of any random variable  $y$  will be denoted by  $\bar{Y} = E\{y\}$  and  $\alpha_y^2 = \text{var}\{y\}$ .

Now the well known one step transition probabilities  $P_{ij}$  ( $P_{ij}$  ( $n$ ) for  $n$  steps) and steady-state probabilities  $\pi_i$  are given below: (Gross and Harris 1974)

$$P_{ij} = P_r \{D_{n+1} = j | D_n = i\} = \left\{ \begin{array}{ll} K_j, & i = 0 \\ K_{j-i+1}, & i \geq 1, j \geq i-1 \\ 0, & elsewhere \end{array} \right\}$$

where

$$K_l = \int_0^\infty \frac{e^{-\lambda t} (\lambda t)^l}{l!} dF_x(t), \quad l \geq 0 \text{ and}$$

$$\pi_i = P_r \{D_n = i\}, \quad i \geq 0$$

The stationary distribution for the chain  $\{D_n\}$ ,  $n = 0, 1, 2$ . In this case Chapman kolmogorov equation becomes

$$P_{ij}^n = \sum_{l=i-1}^{\infty} P_{il} P_{lj}^{n-1} \quad \dots (1)$$

for n step transition probabilities

$$P_{ij}^n = P_r \{D_{k+n} = j \mid D_k = i\}$$

Finally let  $\theta$  be distributed as the number of arrivals that occur during an arbitrary service time. Then

$$P_r \{\theta = l\} = K_l, l > 0$$

and also

$$\bar{\theta} = \frac{\lambda}{n^\alpha \mu}, \alpha_\theta^2 = \frac{\lambda}{n^\alpha \mu} + \lambda^2 \alpha_x^2 \quad \dots (2)$$

### **QUEUE LENGTH PREDICTION**

#### **Fundamental Results:**

The predictor is  $E \{D_n \mid D_0 = i\}$  which is well known to minimize the mean square prediction error and its conditional variance and overall mean squared error (MSE) are given below:

$$\left. \begin{aligned} &var \{D_n | D_o = i\} = E \{D_n^2 | D_o = i\} - E \{D_n | D_o = i\}^2 \\ &and \\ &MSE (D_n) = E \{ (D_n - E\{D_n | D_o\})^2 \} = E \{ var \{D_n | D_o\} \} \\ &= \sum_{i=0}^{\infty} \pi_i var \{D_n | D_o = i\} \end{aligned} \right\} \dots (3)$$

(Papoulis (1986) and Sage and Melsa (1971))

By applying Chapman-Kolmogorov equation (1), we can find the recursive results of the desired quantities:

$$E \{D_n | D_o = i\} = \sum_{j=0}^{\infty} j P_{ij}^n = \sum_{l=\max(0, i-1)}^{\infty} P_{il} E \{D_{n-1} | D_o = l\} \dots (4)$$

and

$$E \{D_n^2 | D_o = i\} = \sum_{j=0}^{\infty} j^2 P_{ij}^n = \sum_{l=\max(0, i-1)}^{\infty} P_{il} E \{D_{n-1}^2 | D_o = l\} \dots (5)$$

from (4) & (5) we can obtain the conditional variance  $var \{D_n | D_o = i\}$  and  $MSE \{D_n\}$  with the help of (3). In case of  $i = 0$  there is no need to calculate these quantities explicitly as

$$E \{D_n^k | D_o = 0\} = E \{D_n^k | D_o = 1\}, \text{ for } k = 1, 2$$

(therefore  $P_{0j} = P_{1j} \forall j$ ). Similarly

$$var \{D_n | D_o = 0\} = var \{D_n | D_o = 1\}$$

**EFFICIENT COMPUTATION OF THE QUEUE-LENGTH PREDICTIONS:**

Now we will replace the infinite sums by finite sums of (3), (4) & (5). In the first case  $i \geq n$ , the expected queue size left behind is given by

$$C_n = i - n + (\text{the expected number that arrive during the } n \text{ service times})$$

since the number of arrivals during the service times are independent,

$$E \{D_n | D_o = i\} = i - n + n\bar{\theta} = i - n + n^{1-\alpha} \frac{\lambda}{\mu}, i \geq n \quad \dots (6)$$

Similarly

$$\begin{aligned} \text{var} \{D_n | D_o = i\} &= n \alpha_\theta^2 \\ &= n \left[ \frac{\lambda}{n^\alpha \mu} + \lambda^2 \alpha_x^2 \right], i \geq n \quad \dots (7) \end{aligned}$$

for the second case  $i < n$  the summation can be simplified easily. For  $l \geq n - 1$ , we have

$$E \{D_{n-1} | D_o = l\} = (l - n + 1) + (n - 1) \frac{\lambda}{n^\alpha \mu} \quad \dots (8)$$

hence

$$E \{D_n | D_o = i\} = \sum_{l=i-1}^{n-2} P_{il} E \{D_{n-1} | D_o = l\} + \sum_{l=n-1}^{\infty} P_{il} \left[ l - (n - 1) \left( 1 - \frac{\lambda}{n^\alpha \mu} \right) \right], 0 < i < n \quad \dots (9)$$

Thus

$$E \{D_n | D_o = i\} = (i - n) + n^{1-\alpha} \frac{\lambda}{\mu} + \sum_{l=i-1}^{n-2} P_{il} [E \{D_{n-1} | D_o = l\}]$$

$$-l + (n - 1) \left( 1 - \frac{\lambda}{n^\alpha \mu} \right), \quad 0 \leq i < n \quad \dots (10)$$

By the same procedure we can replace (5) for  $i < n$  therefore,

$$E \{ D_n^2 \mid D_o = i \} = \sum_{l=i-1}^{n-2} P_{il} E \{ D_{n-1}^2 \mid D_o = l \} - \left\{ (l - n + 1)(n - 1) \frac{\lambda}{n^\alpha \mu} \right\}^2 + n \left( \frac{\lambda}{n^\alpha \mu} + \lambda^2 \alpha_x^2 \right) + \left( i - n - n^{1-\alpha} \frac{\lambda}{\mu} \right)^2, \quad 0 < i < n \quad \dots (11)$$

Result (10) and (11) are also valid for  $i \geq n$  since the summation disappears.

Now substituting (7) in (3), the mean squared error becomes

$$MSE \{ D_n \} = \sum_{i=0}^{n-1} \pi_i \text{var} \{ D_n \mid D_o = i \} + \sum_{i=n}^{\infty} \pi_i n \left( \frac{\lambda}{n^\alpha \mu} + \lambda^2 \alpha_x^2 \right) = \sum_{i=0}^{n-1} \pi_i \text{var} \{ D_n \mid D_o = i \} + n \left( \frac{\lambda}{n^\alpha \mu} + \lambda^2 \alpha_x^2 \right) \left( 1 - \sum_{i=0}^{n-1} \pi_i \right) \quad \dots (12)$$

**CONCLUSIONS:**

Computable results have been obtained for the queue size which is important in case of reneging. The departure-instant approach to prediction followed here is more accurate in the sense that errors are smaller than in the arrival-instant.



## REFERENCES

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